



Faculty of Computers & Artificial Intelligence

2<sup>st</sup> Term (2019-2020) Final Exam

class:1<sup>st</sup> year 2020

Course Code: HM121

Course name: Organizational Behavior



Benha University

Final Date: 7 / 6 /2020

Total Marks: Pass / Fail

Examiner(s): Dr. Noha El-Attar

**Research submission: From 31 May to 7 June 2020**

**a) Write a research project in ONE of the following topics:**

### Topic No. 1

Consider a specific task that have to be accomplished, talk about the organizational behavior concepts that the team applied to complete this task. What personal theories of people and work teams can be applied to complete this task. What organizational behavior problems occurred, and what actions should have been taken to solve them. Finally, describe the factors that directly influence voluntary individual behavior and performance.

### Topic No. 2

Explain how the Perceptual process is very important on the employee behavior with displays the Factors that Influence the employee Perception by giving an example for an organization of your choice. Then choose and discuss three ways to improve social perception, with specific application to organizational situations. Usual, support your idea by drawing the suitable architecture.

### Topic No. 3

Diagram and discuss the relationship between human drives, needs, and behavior. Explain how emotions and cognition (conscious reasoning) influence attitudes and behavior. Discuss the effects of job satisfaction on job performance and customer service and summarize Maslow's needs hierarchy and discuss Maslow's contribution to the field of motivation. After that, discuss the advantages and disadvantages of the reward objectives and Identify several team- and organizational level performance-based rewards by clarifying your answers with an example from your point of view .

**b) Notes: please, your research must contain the following elements:**

- The research project should be comprehensive in all dimensions of the required topic and cover all its aspects and elements.

**GOOD LUCK,**

**Examiner(s)**

**Head of Departement /  
Program Coordinator**